

How to enroll in SMS Guardian

{ October 2016

In October 2016, FSB&T will begin offering the convenience and added protection of EMV chip cards for MasterCard consumer and business debit cards.

[\[CLICK FOR DETAILS \]](#)

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Get started with our online banking to take control of your bank accounts!



Personal Checking

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With quick and easy access from anywhere, anytime your bank goes where you go.

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Guard Your Account

Sign up for text alerts to help protect against identity theft and debit card fraud.

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Start by clicking the “Guard your Account” link located on the FSBT Homepage.

Next, click
“Enroll Now.”
You will be
directed to a
new webpage.



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[Login](#)

SMS Card Guardian

SMS Guardian - Fraud Security Alert

Protect yourself from merchant and consumer fraud compromises with SMS Guardian compliments of First State Bank and Trust.

The Bank offers SMS Guardian, a fraud prevention service for our customers. Security is our priority at First State Bank and Trust. Enroll for FREE in SMS Guardian Service and you will receive text messages regarding transaction activities on your debit card.

Any combination of the following transactions will trigger an alert:

- International transactions
- Authorizations greater than \$100
- 5 or more transactions in one hour period
- Card not present (not for online purchases)
- Declined transactions
- Transactions from outside cardholder's home state

ENROLL NOW!

Please have your debit card information available. Once you enroll you will receive a message welcoming you to Guardian. Enrollment is free.

Additional Information:

- You will not receive more than one message per transaction on each enrolled card.
- A text message may describe how to respond in order to block your card from use. **If the transaction was not performed by you please reply immediately as instructed to block the card from future use. This response opens a highest priority case in the Risk Management (Fraud Center) Department. All replies must be received within**





Authentication Step 1 of 2

Please enter your card number below.

Card Number: 510 0108

Enter your entire debit
card number.



Authentication Step 2 of 2

Card Number:

5107XXXXXXXX0108

To login, please verify the following information:

Primary Cardholder's Last 4 Digits of SSN:

(If this is a business account, your tax id may be required.)

Postal Code:

Submit

To login, you have to verify your information. Please enter the Primary Cardholder's last four digits of SSN, followed by the Postal Code.

(If the last four digits of your social do not work it is possible you need to use your spouse's SSN.)

Messages:
Before continuing
please review and accept the terms of service.

Enrollment and Opt in

Website Terms and Conditions of Use

JHA Payment Processing Solutions, Inc. ("Company") Website Terms and Conditions of Use Revised as of October 9, 2014.

Welcome to www.cardguardian.com (the "Website"). smsGuardian is a service that uses text messages to enable you to monitor activity occurring on your account and to promptly respond to fraudulent activity. Below are some important details about smsGuardian. Company provides access to the Website, and its services offered in the Website (collectively called "smsGuardian"), to you subject to the following terms and conditions of use, do not access



If you visit the Website, you must read them carefully.

PLEASE READ THE FULL
AGREEMENT TO BE BOUND

Geographic Scope

The Website may be viewed in countries where services are available in such countries.

Unless otherwise specified, Company's Website and its services are available only in the United States of America.

Service Availability

This service is available for the United States of America.

Electronic Communications

When you visit the Website or use the service, you agree to receive e-mail or by posting notices on the Website.

Logged in 5107XXXXXXXXX0108 [Logout](#)
October 18, 2016 6:10:00 AM PDT

Messages:

Before continuing
please review and accept the usage terms.

Enrollment and Opt in

smsGuardian is a service that uses text messages to enable you to monitor activity occurring on your account and to respond immediately to fraudulent activity. Below are some important details about smsGuardian.

Alert messages

- Your financial institution determines what types of transactions will generate a text message.
- You will receive alerts sent to your cell phone (or other SMS text messaging device) for enrolled Visa, MasterCard, or ATM cards. The number of alerts you receive will be based on your card usage and settings determined by your card issuer. You will not receive more than one message per transaction on each enrolled card.
- Before alerts can be sent, you must confirm your enrollment by successfully texting your enrollment code provided by the smsGuardian website when setting up a device.
- A text message may describe how to respond in order to block your card from use. If the transaction was not performed by you please reply immediately as instructed to block the card from future use. All replies must be received within 12 hours from receipt of the message. You must contact your card issuer to have the block removed.
- If a message exceeds 160 characters you may receive multiple texts to get the complete message.
- **Replying to a text with the word "STOP" will cancel all subscriptions to that mobile device for all enrolled cards.**
- **You may reply to a text with the word "HELP" to receive service information.**

Mobile devices

- Multiple devices can be enrolled in this service. For information regarding the number of devices that may be enrolled per account please contact your financial institution.
- The cell phone or mobile device must have the ability to send and receive text messages and the use of "short codes" must not be blocked. Short codes are special telephone numbers, often five digits long, which are used to send text messages from mobile phones.
- You are responsible for any text messaging fees from your carrier, message and data rates may apply. Additional fees may apply from your card issuer.
- This service is available for the following carriers:
<https://www.cardguardian.com/CardGuardian/carriers.do>

Enrollment details

- Enrollments will be good for a period of one year. You will be notified prior to expiration of your smsGuardian account and may text a reply to renew. The renewal message displays as: "Guardian acct expires soon. To renew for a year Reply AA1234YES. Msg&Data rates may apply, Msgs per issuer settings. Reply STOP to cancel. Reply HELP for Help."

Before completing your enrollment, you will have to accept two different terms.

Website Terms and Conditions
Usage Terms

[Devices](#) [Preferences](#)[Devices](#) [Create Device](#)**Messages:**

Adding a new device will generate a unique code which must be sent to Guardian at 27576 in order to confirm enrollment of the new device. You will be presented with the code to send after you submit your request to add a new device. Message and Data Rates may apply.

Create New Device**Guardian Alert Service**

Messages per card usage and issuer settings. Message & Data Rates May Apply

To STOP services, reply to a Guardian Alert text with the word "STOP" to cancel all subscriptions to that mobile device for all enrolled cards; or unsubscribe via this website.

For HELP, reply to a Guardian Alert text with the word "HELP" to receive service information. You may also click on the "Service Usage Guide" link on this Website or call (888) 868-8611.

Services available only with participating carriers.

For a complete list of Terms and Conditions, please see the link below.

Phone Number: -

Subscription: TRANSACTION_ALERT

Expiration: October 18, 2017

Message and Data Rates May Apply

Enter the phone number you would like to receive alerts.

(The phone number you choose
has to be able to receive text messages.)



Logg

Devices Preferences

Devices Create Device

Verify Device

You have successfully submitted a new device: **(903) 6922510**.

You must verify this device before you can receive alerts.

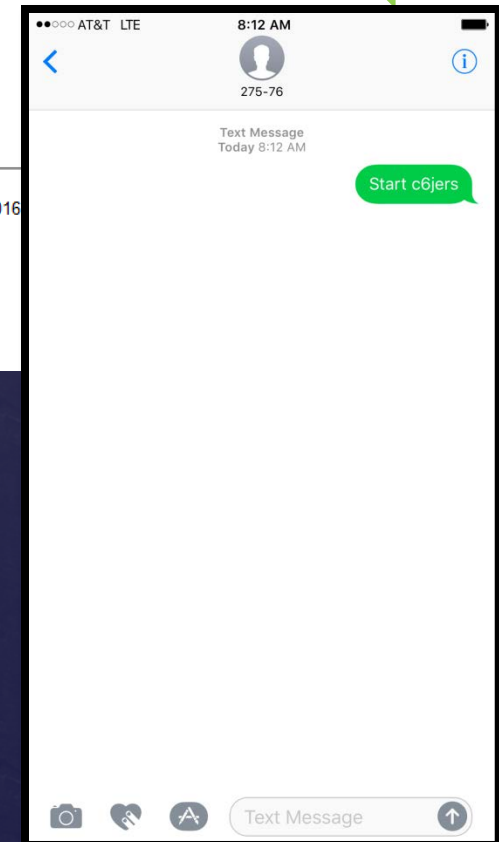
Please send the following text to Guardian at **27576** to complete enrollment: **"START C6JERS"**

You will receive a confirmation message upon the device enrollment.

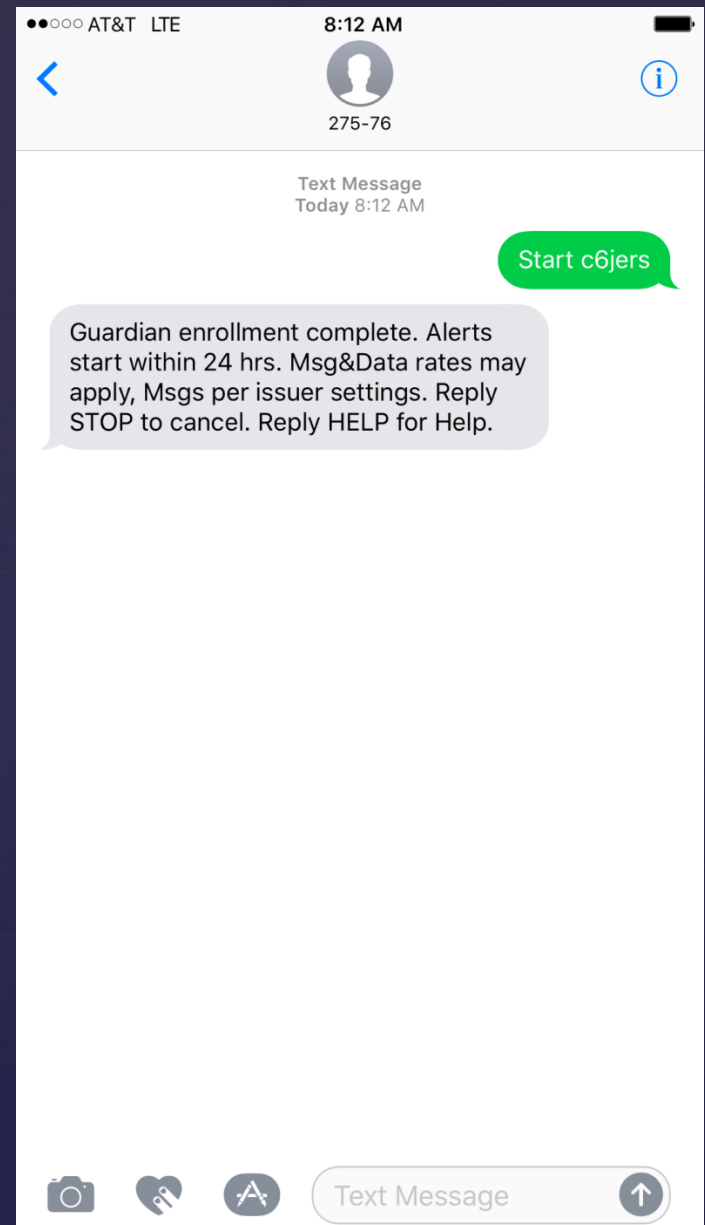
Message and Data rates may apply.

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You have completed the setup on the computer. Now you must verify the device by texting Guardian before you can receive alerts.



- To complete enrollment, you have to text the number given at your login.
- Once that is done correctly, you will receive a text from Guardian notifying you your enrollment is complete.





Devices

Preferences

[View Preferences](#)[Edit Preferences](#)

Messages:

You have no preferences set.

Edit Preferences

Time Zone

(GMT-11:00) US/Samoa

Time Window

During this time window any possible alerts will be queued and will be sent to you only when the system determines it is outside the "Do Not Disturb" time window.

The time window should not be greater than 12 hours.

Do Not Disturb:

From: Hr. 1 Min. 00 ☐ AM ☐ PMTo: Hr. 1 Min. 00 ☐ AM ☐ PM

[Setting a time zone and time window is optional.](#)

[Remove Preferences](#)[Cancel](#)[Submit](#)

Under the Preferences Tab, you can edit your time zone and the time window.

The time window allows you to create a "Do Not Disturb" window no greater than 12 hours.

*The Time Zone and Time Window feature are optional. You can edit these at any time by logging back into the system with your card number.